



545 Brent Lane, Pensacola, FL 32503

Warranty Statement

Section 1: Blu Water Systems Lifetime Warranty

Blu Water Systems Pensacola LLC stands behind the quality and workmanship of every water treatment system we install. The limited warranties below extend to the original purchaser of each system and are non-transferable.

What Is Covered

- **Lifetime Warranty – Dry System Components.** All mechanical and non-consumable parts that do not come into direct contact with water are covered for the life of the system.
- **5-Year Warranty – Control Valve, Circuit Board, and Filtration Media.** Covered against defects in materials and workmanship under normal operating conditions.
- **1-Year Warranty – Labor.** Labor tied to the original installation is covered for one year from the date of purchase.

Conditions and Limitations

- Coverage applies only when the system has been installed, operated, and maintained in accordance with Blu Water Systems guidelines.
- Damage resulting from improper installation, misuse, neglect, unauthorized modification, or environmental events such as flooding, freezing, or contaminant levels beyond the system's rated specifications is not covered.
- Parts replaced or service performed under this warranty do not extend or restart the original warranty period.
- This warranty is the sole and exclusive remedy and takes the place of all other warranties, whether express or implied, including any implied warranty of merchantability or fitness for a particular purpose.
- Blu Water Systems is responsible only for failures attributable to its own workmanship. Blu Water Systems is not responsible for damage arising from manufacturer defects.
- Blu Water Systems' total liability under this warranty shall not exceed the original purchase price of the system. We are not liable for incidental, consequential, or indirect damages of any kind.

To submit a claim, contact Blu Water Systems Customer Support and provide proof of purchase together with your installation documentation.

Section 2: Manufacturer Warranty

In addition to the coverage above, Blu Water Systems provides a manufacturer-backed warranty on the components listed below, protecting against defects in materials and workmanship under normal use:

Component / Product	Warranty Period
Control Valves	5 Years
Storage Tanks	Lifetime
Media Tanks	Lifetime
Ceramic Discs (Rotary Valves)	Lifetime
Reverse Osmosis Systems	1 Year
Filtration Media	5 Years

Important Notes

- Replacement parts are warranted only for the balance of the original warranty period and must be installed by a Blu Water Systems–approved technician.
- Labor for component replacement is not included under this section.

Exclusions

This warranty does not cover damage caused by:

- Misuse, abuse, neglect, or accidents
- Improper installation or unauthorized repairs
- Acts of nature
- Water conditions that foul filters, resins, or membranes

Filing a Claim

The following items are required to process a warranty claim:

- Valid proof of purchase
- Installation documentation
- A return authorization number issued by Blu Water Systems

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